

# CAN OTUR

23.03.1987, Married

Ümraniye/İSTANBUL

0 539 376 30 69

[canotur@live.com](mailto:canotur@live.com)

[www.canotur.com](http://www.canotur.com)



## PROFESSIONAL INFORMATIONS

### Experience

- **Senior System Expert (Türk Telekom) – Ocak 2020 - still**

**Job Description:** Managing Web and Mobile Projects of Online İşlem Merkezi.

- **Solution Expert (Vodafone) – July 2017 – Ocak 2020**

**Job Description:** Managing projects of Fixed CRM System - Emptor, WebOrder, JetFatura, Mind, Service Desk, DTS, Ergonomix, VERAZ, Next

- **Software Specialist (GCM Forex) July 2016 – July 2017**

**Job Description:** Developing in house solutions. Managing projects of CRM System which have been developed by a consultant company. MetaQuotes(MetaTrader4), MySql, MsSql, .Net C#, MySql, MsSql, Microsoft Dynamics CRM

- **Software Engineer ( Ericsson ) April 2014 – July 2016**

**Job Description:** Analyze and implementation for new request, design and development for change request and support for bugs for CRM System which belongs to Vodafone.Net. - Emptor Telco, Tigris, MsSql, WCF, .Net Asp, JQuery, Javascript, Ajax

- **Software Developer (Aksis Bilgisayar Hizmetleri ve Danışmanlık A.Ş.) - August 2011 – April 2014**

**Company Description:** Solution producing in line to customer needs/wants by FileNet which one of the best DMS and Adobe LiveCycle, Zetafax, TIS, Kofax.

**Job Description:**

- Managing a new project from begin to end until delivery to customer
- Developing and managing to Personel Work Staff WebSite
- Developing and managing to Company WebSite
- Managing support system
- Preparing and sending newsletter to connections of company in montly - Publisher
- Preparing to the weekly meeting report document containing projects, educational and employee informations in weekly

- **Software Intern ( NETAŞ / YASED ) – During July of 2010**

**Project Description:** To provide internship opportunities for students which are studying in East universities, in İstanbul.

***Intern Description:***

Working on Control and Tracking Server Leasing Project with using HTML and PHP at Linux.

## **Projects**

- **Vodafone**

- Dart Project
- Biometric Signature
- Auto-Recommitment
- Large Corps Reservation Screen
- Fixed Device Installments Counts
- Turning Off Incoming Calls for Suspended Customers
- Port Out Improvement
- CLA Upgrade
- Improvement Process Of Customers Who Don't Pay
- FTTH Heatmap
- Large Corp - Cloud PBX
- Resume Fee
- ADSL&THK Associated Operation
- Large Corps - Allocation and Transportation
- Voice Provisioning
- Jet Fatura Performance

- **GCM Forex**

- Calendar and Notes
- Improving of Sales Process
- Doing Regulatory Requests
- Adding New Process – VIOP
- MetaLog Project
- Authorization Report
- Web, Windows and Webservice Projects

- **Ericsson**

- Corporate Customer's Service Desk Integration Project
- View Screen for Customer's Sms and Emails
- OneNet Project
- Managing the Device Label Project
- Document Management System Integration Project
- Cloud Product Sales Project
- Creating Flow Property To Emptor
- Improvement on Product Properties

- **Aksis Bilgisayar**

- DMS Application – KKTCELL
- e-Defter Project – TüvTürk
- Generating of Consumer Loans Form – Odeabank
- Eflow Upgrade – Akbank
- Dealership Contracts – Avea
- DMS Integration Project – Koç Fiat Kredi
- DvdImport Project – Avea
- E-Mail Monitoring Service – Aksis
- Staff Work Schedule – Aksis

- **Karadeniz Technical University**

- Control and Tracking Server Leasing, PHP, Linux, MySQL (NETAŞ)
- Survey and Field Research Project, SPSS (Forum Trabzon)
- Statistic Package Program Project, C# (Tez)
- Order-Inventory Project, Matlab (Colloquium Project)

## **EDUCATION INFORMATIONS**

2006-2010	<b>Statistics and Computer Science</b> , Karadeniz Technical University
2001-2005	<b>Perşembe Foreign Language Intensive High School</b> , Perşembe/Ordu

## **SKILLS AND ABILITIES**

### **Computer**

<i>Software Technologies</i>	: .Net, C#, MSSQL, MySQL, Oracle, HTML, Javascript, JQuery, Delphi, Pascal, Matlab, PHP
<i>Operating Systems</i>	: Windows, Linux
<i>Other Technologies</i>	: Microsoft Dynamics CRM, MS Office, FileNet, Emptor Telco, Tigris, Adobe LiveCycle, TiS, Kofax Capture, Datacap, Zetafax, Photoshop, MetaQuotes(MetaTrader4)

### **Foreign Language**

I finished English Course of Adv1 level at Boğaziçi University.

### **Sertificates**

- **Microsoft Dynamics CRM** ( Marmara Üniversitesi )
- **Microsoft SQL Server Performance & Query Tuning** (BT Akademi)
- **Enterprise Design Patterns & Architectures** (BT Akademi)
- **Kofax Technical Solutions Specialist** (KOFAX)
- **Create Team Synergy** (SİNERJİ)
- **Philosophy of Fish** (FISH!)
- **Koza Project** YASED
- **7. Statistics Student Colloquium** (Afyon Kocatepe Üniversitesi)
- **Clarify The Future With TTNET** (İSBB / KTÜ) (\* I organized this seminar)
- **6. Entrepreneurship Colloquium** (MÜNİT)

### **Social Activities**

- Football, billiards, swimming, bowling, cinema, table tennis, chess, computer and smart phone games
- Administrator of Statistics and Computer Science Club at Karadeniz Technical University

## **PERSONEL INFORMATIONS**

### **Military Service**

Completed (2011)

### **Driving License**

**B** ( 2010 ) - **A2** ( 2013 )